

AMRUT 2.0 - REFORM DETAILS

Mandatory Reforms

Reform	Milestone	Eligibility Criteria	Supporting Document
1. Mandatory Reform on Property Tax	Notification of property tax floor rate which will be a function of Guidance value/ circle rate Desirable condition: Increase in property tax collection periodically	Issuance of notification on property tax floor rate by the State	1) Copy of notification by State on property tax.
			2) A year wise report on property tax comprising following for 2018-19, 2019-20 and 2020-21: i. Number of properties mapped ii. Number of properties against which property tax bill raised iii. Amount of property tax raised iv. Property tax collected
2. Mandatory Reform on User Charges	Notification by the state on user charges of water supply and sewerage. User charge should reflect expenditure on operation and maintenance of water & sewerage services atleast partly. Desirable condition: Increase in collection of user charge of water supply and sewerage services periodically.	Issuance of notification on user charges by the State	1) Copy of notification by State on user charges.
			2) A year-wise report on user charge collection for water supply and sewerage in F.Y. 2018-19, 2019-20 and 2020-21 comprising following: i. Number of households in State ii. Number of households in State paying user charges for water supply and sewerage. iii. Amount of user charge bills raised by the State for households. iv. Amount of user charges collected by State from households.
			3) Cost of O & M of water services to the State vis. a vis. cost recovered through user charges. Collection from households and other users to be reflected separately

Incentive Based Reforms

Reforms to be implemented during 2022-23/2023-24

Reforms	Milestones	Eligibility Criteria	Supporting Document
Implementation of Urban Reforms This reform targets enhancing ease of living of citizens by incorporating following provisions in building byelaws. Phase -1 Leveraging technological advancements through building byelaws	1) Dual water piping 2) Electric Vehicle charging points: 3) Wi-Fi Infrastructure:	1) Households to have two separate water connections – one for drinking water and another for non-potable purposes through treated used water/ rain water. 2) In order to meet rising demand of charging of electric vehicles, it is necessary to make provisions for establishing Public Charging Stations (PCS) in local areas. This reform aims at making provisions for the same in the building byelaws. 3) Launch of 5G technology standards for broadband cellular networks is expected to create huge opportunities for high speed digital infrastructure. In order to improve in-building coverage and to offer better-quality high-speed data services, there is a need to install In-Building Solutions (IBS) for augmenting Wi-Fi services.	1) Households to have two separate water connections – one for drinking water and another for non-potable purposes through treated used water/ rain water. - State notification and byelaws duly incorporating the notification
			2) In order to meet rising demand of charging of electric vehicles, it is necessary to make provisions for establishing Public Charging Stations (PCS) in local areas. This reform aims at making provisions for the same in the building byelaws. - State notification and byelaws duly incorporating the notification
Phase 2 Unlocking Land Value through Urban Planning	1) Removal of contradictions regarding 'setbacks' and 'ground coverage' for utilization of full FSI available on plot. 2) Additional or Enhanced FAR / FSI and adoption of Differential planning bye-laws for cities within the state.	i. Notification at State level. ii. Adoption of notification by half of the AMRUT cities/ ULBs (rounded off to next whole number, if fraction) in State having two or more AMRUT ULBs. iii. Adoption of notification by the only AMRUT city in the State, if so.	1) Removal of contradictions regarding 'setbacks' and 'ground coverage' for utilization of full FSI available on plot. - State notification and document certifying adoption of notification by AMRUT cities/ ULBs
			2) Additional or Enhanced FAR / FSI and adoption of Differential planning bye-laws for cities within the state. - State notification and document certifying adoption of notification by AMRUT cities/ ULBs

Reforms to be implemented during 2023-24/2024-25

Reforms	Milestones	Eligibility Criteria	Supporting Document
Online Grievance redressal and municipal service delivery	i. Payment of Property tax ii. Payment of User charges iii. Registration of Birth, Death and Marriage iv. Issuance of trade licenses v. Public grievance redressal vi. Application & payment for Advertisement vii. Building Permissions viii. Mutations ix. Pension x. Application system for new water connection xi. Application system for new sewer connection xii. Other, if any	Achievement of milestone by at least 50% of ULBs in State.	i. URL of Web portal(s)/ Mobile app(s) along with list of municipal services provided online in immediately preceding three months from date of claim.
			ii. Number of grievances redressed in immediately preceding three months from date of claim. iii. Number of grievances that could not be redressed in 30 days in immediately preceding three months from date of claim.

Reforms to be implemented by 2024-25

Reforms	Milestones	Eligibility Criteria	Supporting Document
Rejuvenation of Water Bodies	Implementation and completion of projects on Water body rejuvenation	I. Water bodies having area above 1 acre ii. Projects undertaken under AMRUT 2.0 or through any other source after 1st Oct, 2021 iii. Water body rejuvenated should not have been repaired/ rejuvenated in last ten years before 1 Oct, 2021.	i. Physical Progress of eligible AMRUT project to reflect as 100% on AMRUT 2.0 collaborative platform.
			ii. Five Geotagged photographs each before and after completion of rejuvenation. iii. Test report of water of rejuvenated water body to comply with class D as per CPCB guidelines iv. A report on water body mentioning brief details of projects viz. Date of commencement, date of completion, cost of project, name of contractor, issues faced in implementation and special features of project along with completion certificate.
GIS Based Mapping of Properties for Collection of Property Tax	I. GIS based mapping of properties including residential and others in the city. II. Ground truthing of GIS map mentioned in SI no.(I) above and property tax bill raised.	i. Submission of GIS based map of cities after ground truthing of all residential and other properties. ii. Proof of property tax bills raised against properties mapped above.	i. Submission of GIS based map of cities after ground truthing of all residential and other properties.
			ii. Proof of property tax bills raised against properties mapped above.

Reforms to be implemented by 2025-26			
Reforms	Milestones	Eligibility Criteria	Supporting Document
Efficient Urban Planning through Local Area Plans (LAP) and Town Planning Schemes (TPS)	1. Inclusion of necessary legal provisions in relevant acts at State level. 2. Finalization of plan/ scheme for Local Area Planning (LAP) and/ or Town Planning Scheme (TPS) in selected ULBs. The area covered in LAP/ TPS of a city should cover 50 hectare or more. The proposal under this should not overlap with the proposal covered under sub-scheme on LAP/ TPS under AMRUT for 25 select cities.	Finalization and approval of LAP and/or TPS scheme in selected ULB as per milestone above.	1. Inclusion of necessary legal provisions in relevant acts at State level. - Finalization and approval of LAP and/or TPS scheme in selected ULB as per milestone above. 2. Finalization of plan/ scheme for Local Area Planning (LAP) and/ or Town Planning Scheme (TPS) in selected ULBs. The area covered in LAP/ TPS of a city should cover 50 hectare or more. The proposal under this should not overlap with the proposal covered under sub-scheme on LAP/ TPS under AMRUT for 25 select cities. - - Finalization and approval of LAP and/or TPS scheme in selected ULB as per milestone above.
Reforms to be implemented by 2023-24/ 2024-25/ 2025-26			
Reforms	Milestones	Eligibility Criteria	Supporting Document
Reduction in Non-Revenue Water to below 20% at ULB Level	i. Installation of water meters at all water sources and bulk distribution points within ULB. ii. Establish District Metered Areas (DMAs) covering 50% of ULB population with 100% metering within these DMAs including household meters and reporting NRW in DMAs. iii. Establishing 'Non-revenue water cell' in ULB for leakage mapping and water audit. a. Note: ULBs already having DMAs covering 50% population will also be eligible.	i. Following with respect to coverage of entire ULB with bulk water meters: a) Details of all bulk water meters installed in the ULB with GPS coordinates, location & size of meter (pipe diameter). b) Certificate from ULB/ Para-statal that bulk meters installed everywhere in ULB and no more bulk meters required. ii. Following with respect to DMAs: a) Details of DMAs identified and population covered in these. b) Number of bulk water meters installed in these DMAs with GPS coordinates, location & size. c) Number of household meters installed in DMAs and entire ULB. d) NRW in these DMAs in third Quarter of 2023-24 and third Quarter of 2024-25. iii. Certificate of having created 'non-revenue water cell' with names of the members of Cell.	i. Following with respect to coverage of entire ULB with bulk water meters: a) Details of all bulk water meters installed in the ULB with GPS coordinates, location & size of meter (pipe diameter). b) Certificate from ULB/ Para-statal that bulk meters installed everywhere in ULB and no more bulk meters required. ii. Following with respect to DMAs: a) Details of DMAs identified and population covered in these. b) Number of bulk water meters installed in these DMAs with GPS coordinates, location & size. c) Number of household meters installed in DMAs and entire ULB. d) NRW in these DMAs in third Quarter of 2023-24 and third Quarter of 2024-25. iii. Certificate of having created 'non-revenue water cell' with names of the members of Cell.
Recycle/ Reuse of Treated Used Water	i. 20 % of total urban water demand of State is met through recycled water. ii. 40 % of total industrial water demand of State is met through recycled water	i. Information as per details in the Table below with Documentary evidence · Name of ULB · Water supplied to ULB in year (ML) Water supplied through treated used water (ML) 2023-24 , 2024-25 · Water supplied to industries in ULB (ML) 2023-24 , 2024-25 · Water supplied to industries through treated used water (ML) 2023-24 , 2024-25 ii. List of STPs in State showing their location, name, total capacity, operational capacity & water reuse including revenue generated by its sale	i. Information as per details in the Table below with Documentary evidence · Name of ULB · Water supplied to ULB in year (ML) Water supplied through treated used water (ML) 2023-24 , 2024-25 · Water supplied to industries in ULB (ML) 2023-24 , 2024-25 · Water supplied to industries through treated used water (ML) 2023-24 , 2024-25 ii. List of STPs in State showing their location, name, total capacity, operational capacity & water reuse including revenue generated by its sale